Privacy policy:

Website use & personal information

Type of information do we collect through website site interaction:

Nurture & Grow Counselling Service receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; e-mail address; name, computer and connection information. We may use software tools to measure and collect session information, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, comments, feedback, and reviews.

How do we store, use, share and disclose your site visitors' personal information?

Nurture & Grow Counselling Service is hosted on the Wix.com platform. Wix.com provides us with an online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases, and the general Wix.com applications. They store your data on secure servers behind a firewall.

At no time will Nurture & Grow Counselling Service ask for a credit card or insurance details over the website or internet.

When you conduct an inquiry through the online enquiry form submission, we collect the personal information you give us such as your name, email address, or other details which you voluntarily provide. Your personal information will be used for the specific reasons stated above only. The service will reply to your enquiry and then if you opt to proceed with the services as a client then you will be informed through a privacy and confidentiality policy on information collected for the purposes of services. If you do not respond or proceed with the enquiry after the service contacts you, all details are electronically deleted from the services email contact and no further communication will be made to the enquiry.

Cookies:

Recommend you read All About Cookies for your own personal data privacy <u>https://allaboutcookies.org/</u> You can manage the cookies information in the settings function & chose what you wish or decline.

Withdraw consent:

If you don't want us to process your data anymore, please contact us 0434 017 481.

Privacy policy updates:

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

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If you are in need of immediate support always consult your GP, Hospital, call 000, Mental Health team, trusted person, or 24-hour counselling services.

If you have any concerns regarding the content of the Website, please contact Nurture & Grow Counselling Service 0434 017 481